Strengthening Governance to Improve the Quality of Health Service Delivery Consensus Statement

National and Global Health Priorities Achieved

Improved Quality of Health Services

Health Governance Strengthened

Effectively Engage Stakeholders and Actors

Measure Quality

Develop Health Governance Capacity

Strengthen Mechanisms for Improvement & Assurance

Research & Share Learning

As nations work to achieve Universal Health Coverage (UHC) and the Sustainable Development Goals (SDGs), the quality of health care must not be overlooked. Good governance plays a critical role in ensuring and improving health care quality. A global community of practice for governing for quality health care calls on governments, the private sector and global actors to make key investments in strengthening governance to improve and sustain quality care in the pursuit of UHC[1].

[1]The Governance of Quality Community of Practice is an informal group of 14 nations, development partners and international experts engaged in cross-learning to strengthen governance to improve quality care in the pursuit of UHC. Countries represented include: Ethiopia, Ghana, India, Indonesia, Kenya, Malawi, Malaysia, Mexico, Nigeria, Philippines, Switzerland, Tanzania, Uganda, and the United States of America. For more information on the Community of Practice and related publications see www.hfgproject.org/governing_for_quality

Consensus Statement Call to Action

We call on governments, the private sector, global organizations and development partners to **strengthen governance, including the transparency, accountability, and responsiveness of health care delivery**, to assure and improve quality, through 10 investment priorities:

Effectively Engage Stakeholders and Actors

1. Inter-sectoral and inter-institutional government communication, coordination and collaboration
2. Transparency and accountability mechanisms to drive behavior change

Measure Quality

3. Establishment and implementation of evidence-informed national standards
4. Data collection, management, and usability across sectors and institutions and within health institutions

Strengthen Mechanisms for Improvement & Assurance

5. Legal frameworks that support quality health care
6. Development of health service delivery systems with quality improvement and assurance mechanisms that fit local contexts

Research and Share Learning

7. Research and evidence generation
8. Development of centers of innovation for quality
9. Global learning and lesson sharing among nations

Develop Health Governance Capacity

10. Capacity building for key national and sub-national institutions to carry out governance roles and responsibilities and effectively collaborate across stakeholders

For additional resources and to download the full Consensus Statement visit:
www.hfgproject.org/governing-quality-health-care/ or

http://www.who.int/servicedeliverysafety/areas/qhc/gll/en/

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