SPEAKER BIOGRAPHIES (cont’d)

Paulina Pacheco Estrello
Director of Interinstitutional Entailment & Follow-Up to the International Agenda of Quality in Healthcare, Ministry of Health
Paulina Pacheco Estrello is currently Director at the General Directorate for Quality of Health Care and Education (DGCSS), within Mexico’s Ministry of Health. She is in charge of the Interinstitutional Entailment and Follow-up to the International Agenda of Quality in Healthcare. Ms. Pacheco has fifteen years of experience in the health sector. In the realm of public administration, she has served as Director Head at the Mexican Institute of Social Security (IMSS) and was Director of Quality Analyses at the Economic Analysis Unit of the Ministry of Health (MoH). She holds a degree in Administration with specialization in Strategic from the Instituto Tecnológico Autónomo de México (ITAM) and a Master in Public Policy from the Universidad Iberoamericana.

Gina Lagomarsino
President & CEO, Results for Development
Gina Lagomarsino is president and CEO of Results for Development — a nonprofit global development partner that collaborates with change agents around the world to create strong systems that support healthy, educated people. Ms. Lagomarsino helped establish R4D in 2008 and served as chief operating officer from 2013 to 2016. In her various roles at R4D, Ms. Lagomarsino has been instrumental in developing important initiatives aimed at advancing universal health coverage, including the Primary Health Care Performance Initiative, the Center for Health Market Innovations, and the Joint Learning Network for Universal Health Coverage. She holds a master’s degree in business administration from Harvard University and a bachelor’s degree in public policy from Stanford University.

Pierre Barker
Institute for Healthcare Improvement, Chief Global Partnerships & Programs Officer
Pierre M. Barker is responsible for the Institute for Healthcare Improvement’s (IHI) strategic partnerships and programming across the globe. Dr. Barker also leads IHI’s extensive global programming in maternal and child health. In that capacity, he is working with the WHO to help develop a global implementation strategy to improve quality of care for mothers and newborns. He attended medical school in South Africa and trained in pediatrics in the UK and US. Before joining IHI, he was Medical Director of University of North Carolina (UNC) Children’s Hospital clinics and was responsible for leading health-system-wide initiatives on improving access to care and chronic disease management. He is a Clinical Professor of Pediatrics in the Maternal and Child Health Department at Gillings School of Global Public Health at UNC-Chapel Hill.
SMOOTHING PAINFUL BUMPS ON THE PATH TO UHC: Strengthening Governance to Improve Quality Care

JUNE 5, 2018 | 9:00 AM – 1:00 PM | Birdsell House Conference Center

In this event, we will explore with international experts and policy-makers the following:

- What do we know about governing for quality care, including institutional roles and relationships, and promising practices more broadly?
- Where should development partners and countries invest to strengthen governance, for the greatest impact on quality improvement?

AGENDA

8:30 AM Coffee reception and registration

9:00 AM Welcome
  Bob Fryatt, Project Director, HFG Project

9:05 AM The importance of governance to quality health services:
  - Jodi Charles, Senior Health Systems Advisor, USAID
  - Shams Syed, Coordinator, Quality Systems and Resilience Unit, WHO Service Delivery & Safety at WHO World Health Organization

9:35 AM Country experiences in governing for quality: the institutional arrangements and promising practices
  **Moderator:** Rashad Massoud, Project Director, USAID ASSIST project
  - Vivian Addo-Cobblah, Acting Director of Quality Assurance, Ghana National Health Insurance Authority
  - Adam Koon, Governance Specialist, HFG Project
  - Esther Karamagi Nkolo, Uganda Chief of Party, USAID ASSIST project

10:20 AM Investments in governance with the greatest impact on quality improvement
  **Moderator:** Lisa Tarantino, Principal Associate, HFG Project
  - Paulina Facheco, Director of Interinstitutional Entailment and Follow-Up to the International Agenda of Quality in Healthcare, Ministry of Health, Mexico
  - Pierre Barker, Chief Global Partnerships & Program Officer, Institute for Healthcare Improvement
  - Gina Lagomarsino, President & CEO, Results for Development

11:00 AM Close
  Bob Fryatt, Project Director, HFG Project

SPEAKER BIOGRAPHIES

**Bob Fryatt**
Project Director, HFG Project
Bob Fryatt brings 25 years of background in public health and social policy with background in low, middle, and high income countries and in NGOs, government, and multilateral settings in Asia, Africa, and Europe. He has worked with donor agencies including USAID’s USAID/Malaria and Neglected Tropical Diseases (NTDs) Department for International Development (DID), and the World Bank. He has also served as an advisor to the South African Ministry of Health and coordinated the International Health Partnership and the High-Level Taskforce on Innovative Financing for Health Systems at the World Health Organization. Bob holds a Medical Doctorate in economics and tuberculosis control from the University of London, and a Master of Public Health from the Harvard T.H. Chan School of Public Health.

**Vivian Addo-Cobblah**
Acting Director of Quality Assurance, Ghana National Health Insurance Agency
Vivian Addo-Cobblah is a state registered Nurse/Midwife & a health management professional who worked more than 20 years in all levels of healthcare in Ghana before joining National Health Insurance Authority (NHIA) in 2008 as NHIA’s Provider Services Coordinator. She has led in the 2009 NHIA accreditation system to improve the provision and delivery of quality safe, effective, efficient and acceptable health care services to people living in Ghana. Vivian successfully managed the NHIA Accreditation system involving over 1,500 health facilities in Ghana before reassigning to Claims Directorate as a Deputy Director in 2013. Vivian is currently the Acting Director for Quality Assurance at the National Health Insurance Authority and a Board Member of Health Facilities Regulatory Agency in Ghana. She holds Master’s Degree in Hospital Management.

**Shams Syed**
Coordinator, Quality Systems and Resilience Unit, WHO Service Delivery & Safety at World Health Organization
Dr. Shams Syed currently coordinates the WHO Units focused on quality systems and resilience within the WHO Department of Service Delivery & Safety at WHO Headquarters in Geneva. Dr. Syed oversaw the development of the architecture of the WHO Unit as the Strategic Advisor for UHC & Quality, which currently oversees the global WHO initiative on national quality policy & strategy. He has a focused academic interest in reverse innovation in global health systems. Dr. Syed received his medical degree from St. George’s, University of London and is a fellow of the U.K. Faculty of Public Health.

**Jodi Charles**
Senior Health Systems Advisor, USAID Office of Health Systems
Jodi Charles is Senior Health Systems Advisor at the USAID for International Development, where she provides strategic guidance to field missions on advancing health systems, including the application of high-impact and evidence-based technical approaches and the development of country-level strategies, project design, analysis and evaluation. Jodi also provides strategic guidance to the Bureau for Global Health on development and implementation of an integrated health systems portfolio that support achievements in priority health outcomes, including Malaria, HIV/AIDS, PMNCH, FPR, and TB and serves as the senior technical advisor to the Global Health Bureau flagship Health Finance and Governance Project.

**Rashad Massoud**
Project Director, ASSIST project
Rashad Massoud, MD, MPH, FACP is a physician internist and public health specialist internationally recognized for his leadership in global health improvement. He is Director of the USAID-Applying Science to Strengthen and Improve Systems (ASSIST) Project. He is also Chief Medical and Quality Officer and Senior Vice President of the Quality and Performance Institute at University Research Co., LLC (URC), leading URC’s quality improvement efforts in multiple countries to deliver better results in global health priority areas. Rashad is President of the Harvard T.H. Chan School of Public Health Alumni Council.

**Esther Karamagi Nkolo**
Uganda Chief of Party, ASSIST project
Dr. Esther Karamagi is a medical doctor with a Master of Science in Infectious Diseases from the London School of Hygiene and Tropical Medicine. She has been working in the Public Health arena for the last 12 years. For the last eight years, she has worked with University Research Co., LLC to expand the knowledge on improving the quality of health and social care in low income settings, focusing on a range of technical areas, including maternal, newborn and child health. Esther is now the Chief of Party for URC’s USAID ASSIST project in Uganda.

**Lisa Tarantino**
Principal Associate, HFG Project
Lisa Tarantino is a Senior Health Governance Specialist at USAID’s Health Finance and Governance where she contributes to and leads activities to strengthen the governance of health systems. She has 20 years of experience in health systems strengthening; private sector development; health financing and governance. Ms. Tarantino manages the HFG project’s Eastern and Southern Caribbean regional program. Formerly the Deputy Project Director of the Bank’s HIV/AIDS project, and Technical Director for Access to Finance for the SHOPS project, Ms. Tarantino has significant expertise in private health sector development. She holds a Masters in International Affairs from Columbia University and is a proficient Russian speaker.