Welcome

Introductions

Presentations:
- The Joint Learning Network (Amanda Folsom)
- Ghana’s Experience (Nathaniel Otoo and Lydia Dsane-Selby)
- HFG Perspective (Chris Lovelace)
- Looking Forward (Amanda Folsom)

Discussion/Q&A
Experts

Amanda Folsom, MPH
Program Director, Joint Learning Network for Universal Health Coverage
Results for Development

Nathaniel Otoo
Chief Executive
Ghana National Health Insurance Authority

Dr. Lydia Dsane-Selby
Director, Claims Management
Ghana National Health Insurance Authority

Chris Lovelace
Director of Strategy and Quality, Health Finance and Governance Project
Abt Associates Inc.
End Goal: Extend quality health services to more than 3 billion people and ensure financial protection.

Goal 1: Expand health service coverage to reach target populations, especially the poor and informal sector.

Goal 2: Increase access to essential health services, especially primary health care services.

Goal 3: Improve quality of care and patient safety.

Goal 4: Promote financial sustainability.

What is the End Goal of the JLN?
Expanding Membership – 27 countries

Full Members
- Ghana
- Indonesia
- India
- Kenya
- Philippines
- Malaysia
- Mali
- Nigeria
- Vietnam

Associate Countries
- Bangladesh
- Bahrain
- Colombia
- Egypt
- Ethiopia
- Japan
- Kosovo
- Liberia
- Mexico
- Moldova
- Mongolia
- Morocco
- Namibia
- Peru
- Senegal
- South Korea
- Sudan
- Yemen
## Technical Goals Prioritized by the Steering Group

<table>
<thead>
<tr>
<th>Goals</th>
<th>Equitably expand coverage to target populations</th>
<th>Increased access to services, esp. primary care</th>
<th>Improve quality of care and patient safety</th>
<th>Sustainably and effectively finance services</th>
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<tbody>
<tr>
<td>Targeted functions</td>
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<tr>
<td>Costing and pricing of services</td>
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<td>✓</td>
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<td>Utilization review/Quality audits</td>
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<tr>
<td>Targeting – policy and design of mechanisms</td>
<td>✓</td>
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<td>Delivery system/provider network design</td>
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<td>Licensing/accreditation</td>
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<td>Provider Payment</td>
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<td>X-cutting functions</td>
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<td>Information technology</td>
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<td>Strategic communication</td>
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<td>Benefits design/Health Technology Assessment</td>
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<td>Monitoring progress/M&amp;E</td>
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<td>Human Resources</td>
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<td>Institutional Roles &amp; Governance</td>
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Cross-cutting functions support all goals
## JLN Technical Initiatives and Collaboratives

### Primary Health Care
- PHC-UHC Self-Assessment
- Engaging the Private Sector in PHC Delivery
- Health Benefits Policies for PHC
- PHC Performance Measurement and Improvement
- Financing and Payment Models for PHC

### Provider Payment
- Costing Collaborative
- Data Analytics for Monitoring Provider Payment Systems
- Financing and Payment Models for PHC

### Population Coverage
- Reaching the informal sector and the poor
- User experience mapping to inform identification and enrollment

### Quality
- Institutional Roles and Relationships in the Governance of Health Care Quality
- Medical Audits

### Information Technology
- OpenHDD
- Health Management System Interoperability
- Common Standards for National Health Coverage
- Data analytics for Monitoring Provider Payment

### Health Financing [NEW]
- Domestic Resource Mobilization (TBC)
- Managing More from Existing Resources (TBC)
The Joint Learning Approach

Using collaborative learning among practitioners to co-develop global knowledge on the practical “how-to’s” of achieving UHC

1. Common Problem Identification
2. Collective Problem Solving
3. Synthesis of New Knowledge
4. Knowledge Adapted Within JLN Countries
5. Knowledge Disseminated to Other Countries

Key Benefits of the JLN Approach:
- Strong country ownership
- Relevance to country priorities
- Space to analyze root causes
- Builds trust, safe space, and community
- Results in practical tools/knowledge products that can be used and shared
- Creates opportunities for responsive follow-up by partners
Examples of Co-produced Knowledge and Tools

Primary Healthcare Self-Assessment Tool

Health Data Dictionary

Costing Manual Toolkit

The Role of the Health Data Dictionary

PART 1: HOW AN HED PROMOTES INTEROPERABILITY AND A DISCUSSION OF THE POLITICAL PROCESS NEEDED TO NURTURE ONE

By Dennis Strouvel, Professor, University of Hawaii

The need for “interoperability”

In the quest to attain universal health coverage (UHC), IHN member countries, like almost every other country in the world, struggle to “harmonize” or “integrate” their health information systems, including the discrete components that make up their health insurance information systems.

Figure 1: Components of health insurance information systems.

The costing years, progress in health information systems will increasingly depend on the components listed in Figure 1 being able to “talk” with each other and share data. In technical parlance, we call this “interoperability”—recognizing that health insurance information systems are in fact a suite of applications that (must) work together. In practical terms, we mean that a Ministry of Health (or other organization) can derive increased synergy between applications, and thus an increased return on its investments (ROI) for systems that it has procured or built.

Just as humans require a common language by which to efficiently communicate, so do computers. While it is possible to solder on, using translation techniques of various kinds (i.e.,

TOOLKIT RESOURCES LIST

THE TOOLS AND TEMPLATES on the companion flash drive are meant for use by countries when they are developing their own costing exercise. They should be adapted to the specific country context rather than used exactly as presented. The Flash can also be found at www.jointlearningnetwork.org

Tool 1: Sample Forms and Templates

<table>
<thead>
<tr>
<th>Form</th>
<th>Description</th>
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<tbody>
<tr>
<td>SF1</td>
<td>Sample Form 1</td>
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<tr>
<td>SF2</td>
<td>Sample Form 2</td>
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</tbody>
</table>

Tool 2: Terms of Reference

<table>
<thead>
<tr>
<th>Form</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>TR1</td>
<td>Terms of Reference 1</td>
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</tbody>
</table>

Tool 3: Data Request Forms

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<th>Form</th>
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<tr>
<td>DR1</td>
<td>Data Request Form 1</td>
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jointlearningnetwork.org
Mr. Nathaniel Otoo
Chief Executive, Ghana NHIA
Dr. Lydia Dsane-Selby
Director, Claims Management, Ghana NHIA
Ghana National Health Insurance Authority

Mr. Nathaniel Otoo

Dr. Lydia Dsane-Selby
PERSPECTIVE ON JLN – HFG PARTNERSHIP

Chris Lovelace,
Director of Strategy and Quality, HFG Project
JLN – HFG Partnership (Global Examples)

- JLN Global Meeting “Building Strong Systems for UHC, July 2016, Putrajaya, Malaysia
  - HFG supported participants from 5 countries (Cambodia, Ethiopia, Indonesia, Myanmar, Nigeria)
  - Facilitated sessions for (1) country action planning and (2) Implementation Research
- Learning Exchange on the Governance of Quality
  - Collaboration of HFG-JLN, with ASSIST, WHO, IHI
- “Using Evidence to Design Health Benefits Plans: Lessons from 25 Countries” (HFG publication)
  - Contribution of experience from JLN members from Ghana, Malaysia, India, Philippines
- Strategic Communications and Stakeholder Engagement for UHC (NEW)
  - New HFG/joint learning activity in response to strong JLN country demand
Regional Collaboration


- USAID Asia Bureau (emerging) – Public Stewardship of the Private Sector

Country-Level Partnership

- JLN as a platform for demand articulation and knowledge co-production; HFG as partner in supporting implementation and adaptation of learning at country-level

- Examples from Ghana, Nigeria (emerging), and Vietnam
Ghana identifies need to improve data analytics at NHIA

JLN PPM/IT Data Analytics Toolkit

Ghana’s experience included in the toolkit

Diagnostics of data quality

Development of management dashboard and capitation early warning system

Implementation of management dashboard and capitation early warning system

Better use of data in support of UHC

Ongoing work at NHIA to improve data quality and use

JLN meeting in Accra 2013
Countries identify data analytics to monitor provider payment systems as priority

JLN Collaborative on Data Analytics for Monitoring Provider Payment Systems

HFG co-sponsorship of JLN Data Analytics Collaborative workshop

Country policy process
HFG support
Joint learning input
Thank You!

www.hfgproject.org

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