



**USAID**  
FROM THE AMERICAN PEOPLE

# Looking at Universal Health Coverage through the Lens of Essential Packages of Health Services

Laurel Hatt, MPH, PhD  
Jeanna Holtz, MBA  
M. Rashad Massoud, MD, MPH, FACP  
Caroline Ly, MA

March 4, 2016

- **Population – who is covered**

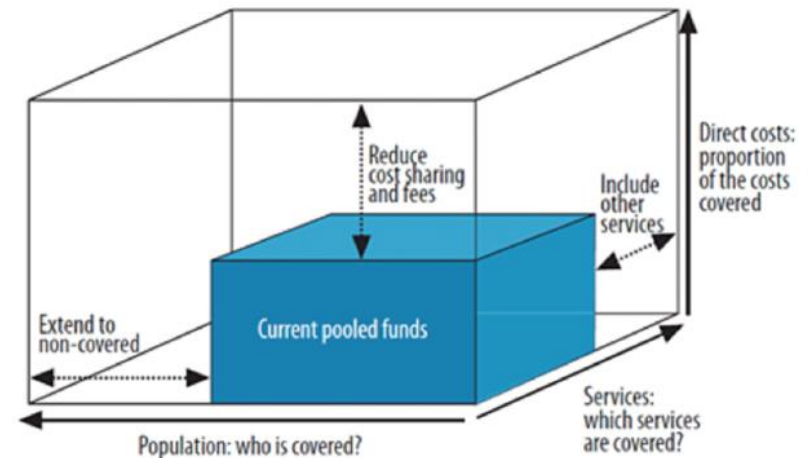
Increase share of population that benefits from pooled financing

- **Services – which services are covered, at what quality**

Expand scope of services paid for from pooled financing

- **Financial Protection – what proportion of direct costs is covered**

Reduce out-of-pocket payments through increased financing with insurance and/or general government revenue





**USAID**  
FROM THE AMERICAN PEOPLE

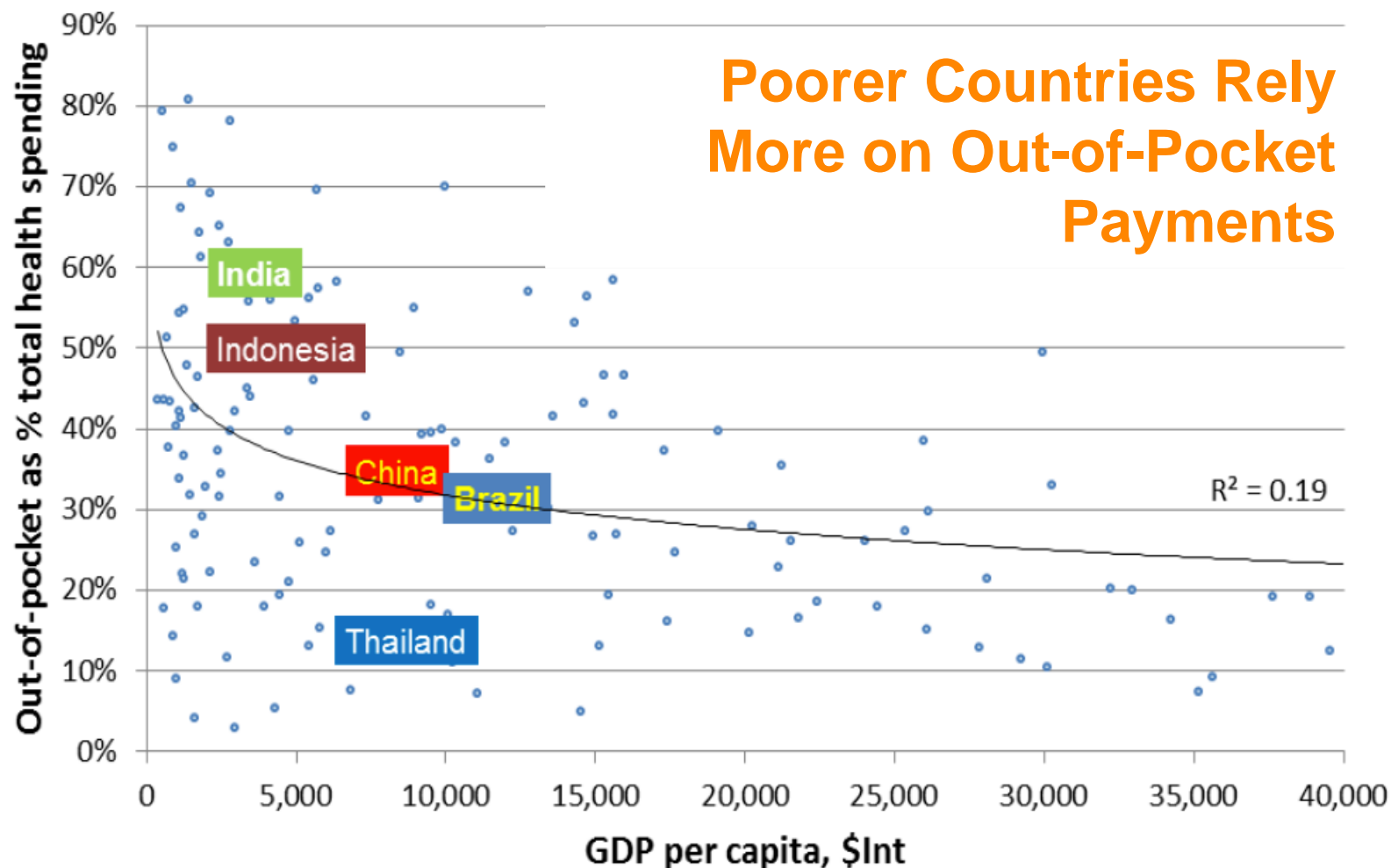


# Why is UHC important?

## The Role of Financial Protection





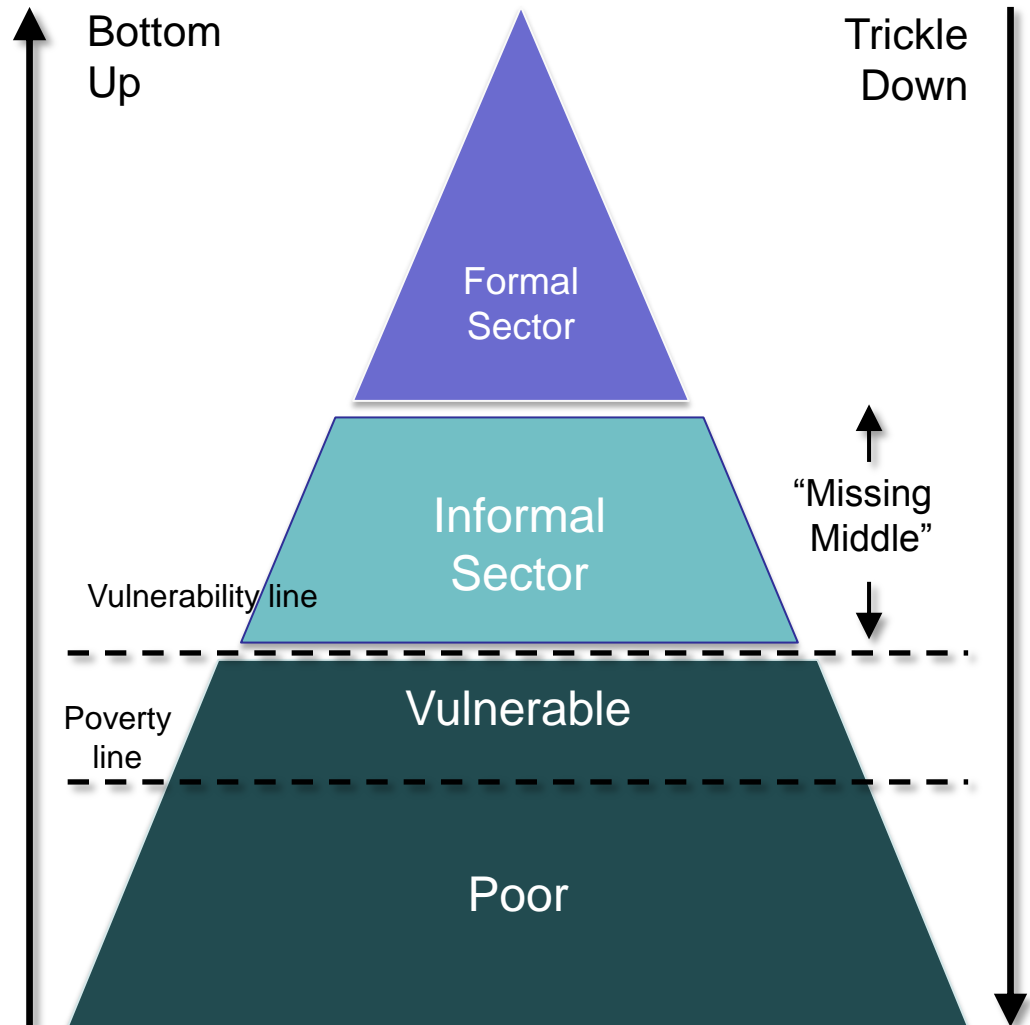




**USAID**  
FROM THE AMERICAN PEOPLE

## USAID Focuses on the Poor and Vulnerable

- Global move away from “trickle down” coverage (pro-rich bias)
- Many UHC programs now seek to reverse this trend – focus on “bottom-up” coverage expansion
- Targeting poor and vulnerable populations is a foundation of “bottom up” UHC



Source: Adapted from Somil Nagpal, 2015

## Examples in Practice:

- Expanding coverage from the bottom up
- Mobilizing resources to reduce reliance on out-of-pocket spending



Source: HFG Project

**A TOOLKIT FOR  
MINISTRIES OF HEALTH TO  
WORK MORE EFFECTIVELY WITH  
MINISTRIES OF FINANCE**

**A TOOLKIT FOR HEALTH SECTOR MANAGERS**

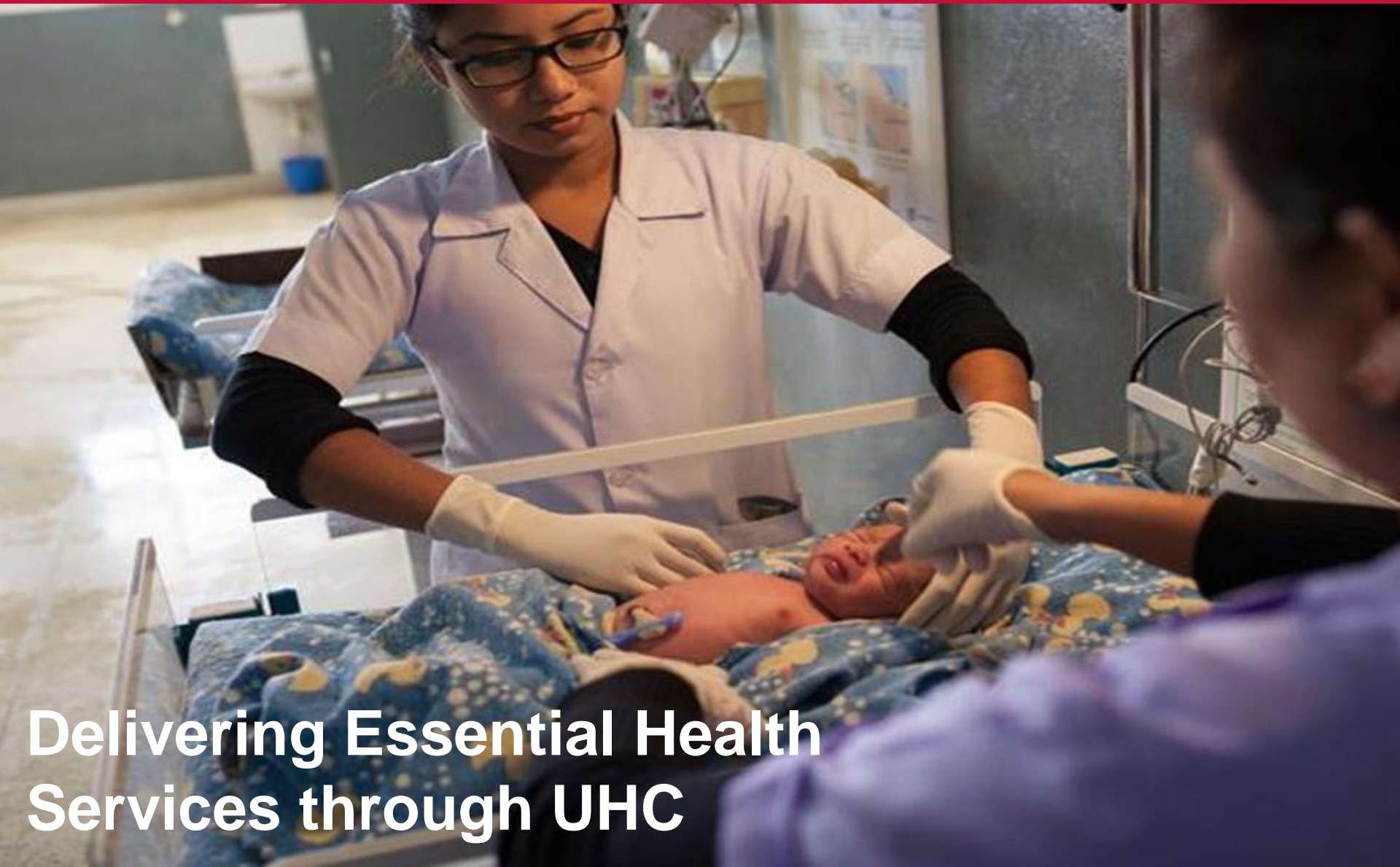
Source: HFG Project



**USAID**  
FROM THE AMERICAN PEOPLE



**Health Finance  
& Governance**  
*Expanding Access. Improving Health.*



**Delivering Essential Health  
Services through UHC**



# Essential Package of Health Services (EPHS)

- Definition: health care services that government provides or aspires to provide to citizens in an equitable manner
- An explicit statement by government of health care priorities
- May support improving physical and financial access
- Related goals can be efficiency, equity, political empowerment, accountability

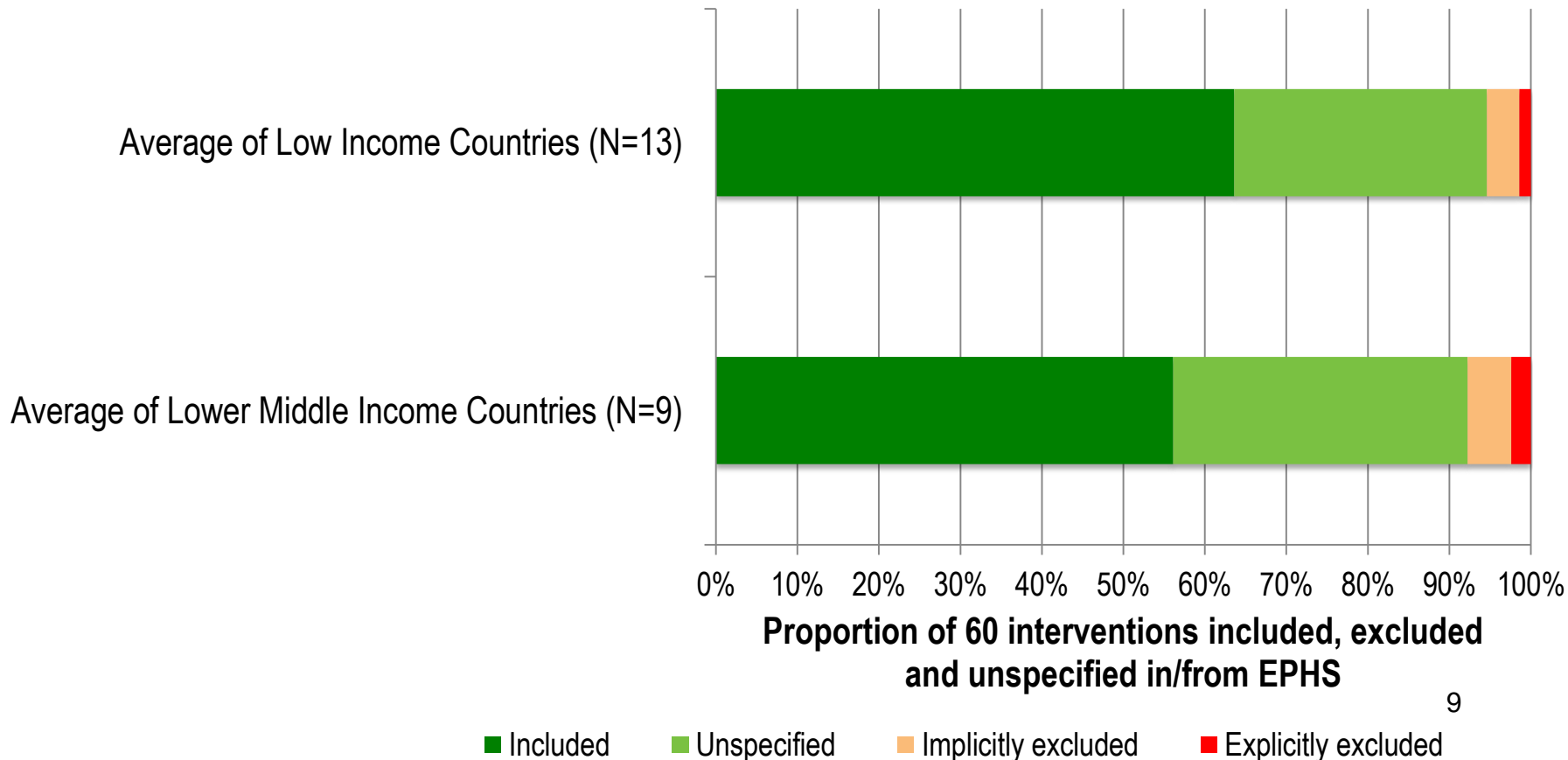


<https://www.hfgproject.org/ephs-epcmd-country-snapshots-series/>



## A Study of EPHS across 24 Countries

- Most include priority reproductive, maternal, newborn and child health interventions



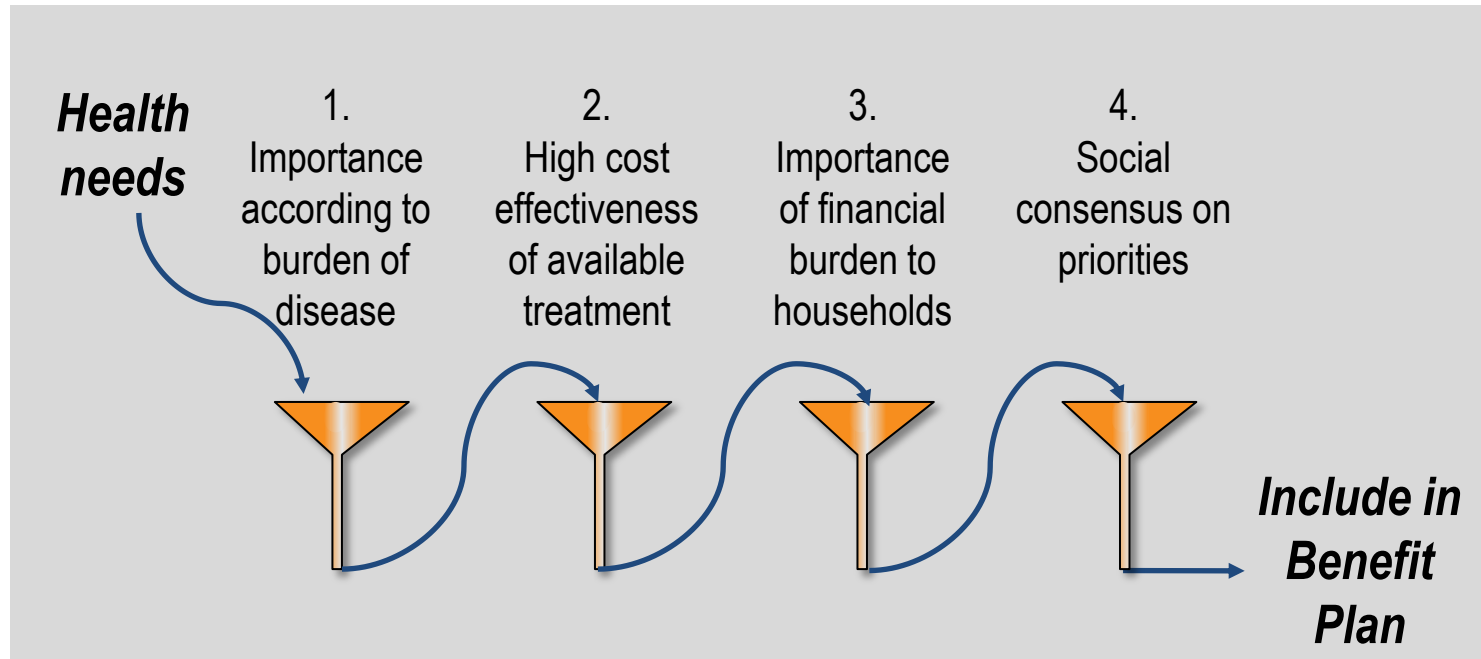
## From Vision to Practice

- Defining a benefit package is one way to explicitly prioritize what services will be offered, to whom, and at what price BEFORE resources are allocated.
- This benefit package must be linked to a specific financing mechanism, such as insurance to achieve effective coverage of those services.
- Otherwise, services end up being implicitly rationed across the population – by timing, distance, social class, and chance.



# Guaranteed Services, but Which Ones?

- What determines priorities? Evidence and data, right?



SOURCE: Bitran and Giedion 2012



**USAID**  
FROM THE AMERICAN PEOPLE

**Why is quality  
important within  
UHC?**







**USAID**  
FROM THE AMERICAN PEOPLE

**USAID**  
**ASSIST PROJECT**  
*Applying Science to Strengthen  
and Improve Systems*

## Universal Health Coverage and Safety / Quality Agenda

“What good does it do to offer free maternal care and have a high proportion of babies delivered in health facilities if the quality of care is sub-standard or even dangerous?”

- Margaret Chan  
World Health Assembly, May 2012





## Dimensions of quality

Health systems should seek to make improvements in 6 areas or dimensions of quality (WHO definition):

- **Effective:** *delivering evidence-based care that results in improved outcomes and is based on need;*
- **Efficient:** *delivering care- which maximizes resource use and avoids waste;*
- **Accessible:** *delivering care that is timely, geographically reasonable, and provided in a setting where skills and resources are appropriate to medical need;*
- **Acceptable/patient-centered:** *delivering care which takes into account the preferences and aspirations of patients and the cultures of their communities;*
- **Equitable:** *delivering care which does not vary in quality because of personal characteristics such as gender, race, ethnicity, geographical location, or socioeconomic status;*
- **Safe:** *delivering care which minimizes risks and harm to patients.*





**USAID**  
FROM THE AMERICAN PEOPLE

**USAID**  
**ASSIST PROJECT**  
*Applying Science to Strengthen  
and Improve Systems*

## UHC and Quality



**Universal Health Coverage & Quality:  
Defining a new unit to drive change at the frontline**



**USAID**  
FROM THE AMERICAN PEOPLE

**USAID**  
**ASSIST PROJECT**  
*Applying Science to Strengthen  
and Improve Systems*

## Codifying Improvement

- Work with multidisciplinary team of healthcare providers
- Review health workers' competencies and workloads
- Work with patients, their families, and communities
- Test changes to correct for any supply-chain issues or inputs that may be necessary
- Work with and engage leadership structures to test system-level changes, as needed
- Work on changing norms and policies to institute re-designed care processes
- Plot data in real time
- Facilitate experiential learning







**USAID**  
FROM THE AMERICAN PEOPLE

**USAID**  
**ASSIST PROJECT**  
*Applying Science to Strengthen  
and Improve Systems*

**Health Finance  
& Governance**  
*Expanding Access. Improving Health.*



# QUESTIONS?